



## Packing

From casemaking to tropicalisation. We provide a full range of specialist export packing services tailored to any shipment and all as part of a seamless supply chain solution. In our time, we've packed just about everything from prototype cars and plant weighing hundreds of tonnes to priceless paintings.

Our staff are fully trained to IATA and IMDG standards and with our own in-house DGSA, we have all the skills and equipment to manage hazardous cargo too. We also have extensive experience in logistics for events, conferences and exhibitions of all shapes and sizes.

## Airfreight

We offer global consolidated direct air import and export services combined with a full documentation service. Our direct access to UK Customs enables us to provide import clearances at all major gateways. We can also provide ERTS-approved warehouses, section 5 handling and DGSA-certified staff for dangerous goods handling.

We were awarded the highest level AEO status throughout the UK in February 2010, enabling our customers to take advantage of the legal, quality and efficiency savings that our experience and AEO status can now provide.

## Oceanfreight

We offer a complete range of services including weekly import and export LCL operated under our own NVOCC, Seabox Limited. As well as handling worldwide FCL, Ro/Ro and conventional shipments, we are specialists in project cargo including full and part charters.

As well as global export services we have weekly scheduled LCL import services from the Far East and North America from our dedicated inbound gateway teams based at key ports in the UK.

## Projects

Charles Kendall have the expertise to manage just about any cargo, including highly complex, out-of-gauge shipments and project movements. We are also specialists in the movement and storage of sensitive, explosive and military-related cargo. Our capabilities include explosive storage and AOG (Aircraft on Ground).

With decades of experience, and highly skilled people, we can handle complex and sensitive areas, such as the oil and gas industry, dangerous goods and aerospace, as well as large-scale infrastructure projects.



## About us

Charles Kendall Freight is part of the Charles Kendall Group which was founded in 1946 by Charles "Bill" Kendall, a former army officer. He opened the first office in the elegant setting of South Kensington, overlooking the Royal Albert Hall in London and our global head office remains there to this day. Our business has grown since those early days and Charles Kendall Freight now sits at the heart of a complete end-to-end supply chain management group.

We are a leading provider in global transportation and logistics and with decades of experience to draw on, we work with clients worldwide to develop solutions tailored to their needs, from procurement to delivery by air, ocean, rail or road. We're also increasingly asked to help with consultancy in key areas like compliance, customs and risk assessments.



## Consulting

Drawing on over 30 years' experience, we can provide technical assistance and advice on any aspect of supply chain and freight management. We're especially expert in compliance, customs regulations and risk assessment.

Our Importlink service based at Southampton is perfectly placed to deal with customs and compliance issues on UK imports, providing a professional service between HM Revenue and Customs (HMRC) and importers. Through our specialist consultants in central London we can also provide national level services in governance, taxation and law enforcement.

## Procurement

Before freight moves anywhere, procurement will need to happen. We work with customers to make that process as efficient as possible, saving costs and getting the most value out of any procurement process. We tender and source on world markets to deliver what you need, when you need it, for the right price.

We only ever act for buyers so you can rely on us for independence, value and transparency. Our unique CH Field service is based in Jebel Ali Free Zone (JAFZA), Dubai, and holds a General Trading Licence allowing it to import and export goods tax-free on your behalf. Providing a low cost and secure route into the valuable markets of the Middle East and beyond.



# Security in the Supply Chain

## PIP

In Canada, Partners in Protection (PIP) is the counterpart of C-TPAT and the program goals are similar.

## C-TPAT

The Customs - Trade Partnership Against Terrorism is a US-led supply chain security initiative launched in the post 9/11 period.

## Experts in Compliance

We all want to reduce the risks in our supply chains and reap the rewards. But the global market place contains a minefield of customs and compliance regulations, from taxation, to environmental protection and health & safety legislation.

So, whether you're importing or exporting, make sure you talk to our in-house team of experts who can help you develop a low risk and cost effective supply chain solution. In June 2005 the World Customs Organisation Council adopted the SAFE Framework of Standards to act as a deterrent to international terrorism, secure revenue collections and promote trade worldwide. Increasingly, countries are adopting the SAFE framework into their own customs regimes such as C-TPAT, AEO, PIP Frontline and SEP.

In response, worldwide customs regimes are becoming more complex and the penalties for non-compliance can be severe. Even so, few organisations have in-house experts to meet this challenge. So it makes sense to talk to someone who knows the systems inside-out. Charles Kendall Freight can draw on more than 30 years' experience; from audits, risk assessments and customs regime advisory to BTI rulings and fiscal representation.

We work closely with international standards and our global partners to ensure that we uphold the highest standards and keep our clients compliant. We also have the benefit of AEO status throughout the UK

## AEO status

Authorised Economic Operator status is the framework used by the EU Customs authorities and is soon to be adopted by Japan as well.

## In development

China is just one of many countries who are developing their own customs security initiatives based on the guidelines of the WCO SAFE framework.

## Frontline

Frontline in Australia is a cooperative program between Customs & Border Protection and industry groups.

## SEP

New Zealand's scheme, the Secure Export Partnership, aims to reduce supply-chain risk by increasing security measures.

# Compliance Knowledge Matters